

# QUALITY POLICY STATEMENT

The Energy & Petroleum Regulatory Authority (EPRA) is committed to providing quality regulatory services for the energy and petroleum sectors in Kenya in compliance to international standards, legal requirements, statutory requirements, policy requirements, the needs and expectations of its stakeholders as well as requirements for Quality Management Systems as set out in ISO 9001:2015.

## QUALITY OBJECTIVES

1



Understanding our stakeholder needs and expectations

2



Ensuring there is a competent team of employees

3



Providing resources required to meet or exceed our stakeholders' expectations

4



Ensuring that quality objectives are established and reviewed annually

5



Ensuring that the quality policy is communicated, understood and applied within the Authority

6



Ensuring improvement of the Quality Management System

This Quality Policy will be reviewed periodically to ensure that it reflects the priorities of our customers, other stakeholders and the changing Quality Management System Principles.

Director General



ISO 9001:2015 Certified

16<sup>th</sup> July 2021

*Quality Energy, Quality life*