

QUALITY POLICY STATEMENT

The Energy & Petroleum Regulatory Authority (EPRA) is committed to providing quality regulatory services to the energy & petroleum sectors in compliance with global best practices, legal and policy requirements and the needs and expectations of our stakeholders. The Authority shall achieve this by:

1 

Understanding our stakeholders' needs and expectations;

2 

Ensuring there is a competent team of employees;

3 

Providing resources required to meet or exceed our stakeholders' expectations;

4 

Ensuring that quality objectives are established and reviewed annually;

5 

Ensuring that the quality policy is communicated, understood and applied within the Authority;

6 

Ensuring improvement of the Quality Management System (QMS);

7 

Ensuring that our processes are climate-resilient.

This Quality Policy will be reviewed periodically to ensure it aligns with the priorities of the Authority's customers and stakeholders, as well as any changes to its QMS.

Director General



ISO 9001:2015 Certified

1st July 2024